

medaptus

Assign

Automated Patient Assignment Software



ASSIGN. The only medical floor workflow tool created expressly for hospital medicine teams.

Every morning, in nearly every hospital across the country, patients are assigned to providers. In some hospitals, a staff member must show up to work as early as 4:30 AM to begin the process of creating medical floor rounding lists. This rostering process is often viewed as an administrative task, yet it actually has direct impact on many critical areas for ongoing improvement such as patient safety, patient throughput and clinician burnout.

Understanding that a manual assignment process has room for error (such as unsafe workloads and missed patients), medaptus applied its technology and workflow expertise to address this problem. The medaptus Assign solution expertly matches the right patient with the right physician 24/7 for better continuity, improved safety, and greater provider and patient satisfaction.

The medaptus system uses existing data inputs along with a custom rules configuration to automatically create optimal assignments. The technology's logic is based on a wide range of protocols that account for payer, geography, history and more. Once the team's assignment process is complete, lists are distributed to all care team members. The EHR can even be updated to reflect the new attending provider, keeping the communication path up-to-date

Workflow throughout the day (and night)

Once the morning rounding list has been created, it is important to maintain the quality and fairness of assignments as new admissions,



Improve continuity of care and patient safety



Improve physician workload



Find missed revenue opportunities



Floor-wide patient throughput gains by achieving length of stay goals



Supports continuity of care best practices



Efficient care team communication pathways that include text, email fax and EHR

transfers, and consult requests happen in the hours that follow. This is why our solution evaluates ongoing workload over the day so that as patients are known, there is logic in how providers are assigned to the cases.

Think about the 11:30 PM call from the ED with a new admission - who gets that patient? medaptus would make the assignment based on time, real-time census and workload information. From here the provider is alerted via text, a feature most busy hospitalists appreciate.



Patients



**Hospital
Medicine
Teams**



Hospitals

Optimally assign patients to providers throughout the day using configurable logic options including:

Workload Balancing

Research suggests that when a hospitalist's workload exceeds 15 patients, length of stay and cost increase dramatically. Hospitals are interested in monitoring and managing these caseloads as part of their patient throughput strategies. Our balancing rules help ensure every provider has the appropriate amount and mix of patients.

Continuity of Care

There is widespread evidence that maintaining continuity of care with medically complex, frequently hospitalized patients reduces cost and improves care. With medaptus, continuity needs can be supported based on the last admission or historical assignments over time.

Geography

Interdisciplinary collaboration and patient co-management can contribute to making a hospitalist program successful. Many teams assign patients based on location and service to support these goals. This approach to distribution is helpful to developing care team relationships and streamlined decision making.

Payer Based

Assign can ensure patients and physicians are matched based on the patient's insurance and the status of provider enrollment with the plan and/or carrier. Beyond enhancing hospital revenue, this helps with patient satisfaction because it eliminates the risk of a patient being assigned to a non-par provider and unexpected medical bills.

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Medaptus creates innovative technology that enable healthcare organizations to focus on patient care. Recognized by KLAS as best-in-class for ten years, medaptus specializes in charge capture, revenue management and reconciliation tools, as well as patient assignment tools for physicians. Their solutions help hospitals and healthcare organizations increase revenue, improve productivity and efficiency, and get real-time insights into the success of their organizations.

Headquartered in Boston, medaptus solutions can be found in hospitals and healthcare settings across the entire country.